



**Trips, Tours & Travel**

Web site: [www.southsoundseniors.org](http://www.southsoundseniors.org)

Email: [Trips@SouthSoundSenior.org](mailto:Trips@SouthSoundSenior.org).

*Trips All-Volunteer Staff: Vicky Buhre, Kathy Evans, Patricia Hannum, Sharon Humphries, Helen Kincaid, Michael Petra, Carla Roe, Pat Sisson*

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**Reservation & Cancellation**

The Trips, Tours and Travel staff act only as an agent for trips and shall not be held responsible for any accidents, loss or injuries that may occur. All passengers are covered by common carrier insurance. Trips, Tours and Travel does not accept liability for any carrier's cancellation penalties. We reserve the right to make changes without notice if they become necessary.

Overnight cancellations are required 45 days prior to the departure date for refunds. Day trip cancellations must be received 14 days prior to the departure date for a refund. A \$10.00 processing fee charged for all cancellations. Late cancellations, ticketed events, Casino Trips and Gift Certificates are non-refundable.

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**NON –REFUNDABLE..**

If an individual fills your space, you may receive a refund even when your reservation was canceled late, less the \$10.00 processing fee. If a trip is canceled by Trips, Tours & Travel, a full refund will be made. Your refund check will be issued promptly or when received from tour operators, if applicable motorcoach is unable to transport us to a performance, a credit will be given for a future trip.

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**PAYMENTS**

Your payment in full reserves your space and constitutes acceptance of these terms and agreements. Day trip payment is due in full at the time of booking, or when contacted for payment. If booking is made by phone payment is due within (5) day. Senior Services reserves the right to refuse any person as a tour participant and expel anyone whose conduct is incompatible with the interest of the tour group. Your payment may be made by cash, check or credit card (Visa or MasterCard only). Failure to make timely payment may result in forfeiture of your reservation and any deposit. Only one Gift Certificate or Bus Door Prize may be used per trip. If paying by check, make check payable to Senior Services and mail or deliver to:

Senior Services for South Sound  
Trips Office  
222 Columbia St. NW  
Olympia, WA 9850

**Member Discount**

Senior Services for South Sound is a 501(c) 3 non-profit corp. Membership provides funds for activities at both the Lacey & Olympia Centers. Membership is \$30 per year. A \$3 member discount for some day trips is our way of saying thank you for supporting us. The \$3 member discount does not apply to over-night, extended-stay, ticketed events or gambling trips. Take more than one-day trip and one class each quarter at either center and you save.

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**Winter Cancellations**

On the rare occasion, impassable roads due to snow or ice cause cancellation of a trip. If a performance is canceled or a motorcoach is unable to transport us to a performance, a credit will be given for a future trip. If a motorcoach is able to make the trip and the performance is not canceled, no refund or credit will be given.

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**Trip Departure Points**

- Olympia Senior Center Lobby
  - Lacey South Sound Center, near freeway area between Sears and Flag Pavilion
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Trips staff will call you to confirm the time and place of your pick up. Once you have confirmed your pick up point, do not go to another location, as the driver will not know if you are late or not coming at all.

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**SPECIAL NEEDS**

If you have special needs such as dietary requirements, wheelchairs, walkers or other needs, please let us know when you sign up for a trip. Individuals requiring assistance, must provide their caregiver. Our escorts need to be available to assist everyone and cannot be responsible for those who need a caregiver, assistance with walkers, steps, etc. The single seat in the back of the Senior Center’s van is reserved for Emergency Personnel (Caregivers or assistance personnel of those in wheelchairs), overbooking and for escorts if need arises.

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“IN CONSIDERATION OF OTHERS, PLEASE REFRAIN FROM WEARING FRAGRANCES”.

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